

# Susanne Markgren

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## Education

- 2011 (exp.)** Masters of Writing, Manhattanville College, Purchase, NY.
- 1999** Masters of Library & Information Science, The University of Texas at Austin.
- 1993** Bachelor of Arts in English and History, The University of Wisconsin - Eau Claire.

## Experience

Digital Services Librarian, Purchase College, SUNY, Purchase, NY.

**August 2005 – present**

I manage the library's integrated management system, or ILS (Aleph), which involves coordinating system upgrades, training library staff, and developing, implementing new policies and tools and running regular reports. I also manage the electronic resource collection where I am involved in reviewing and recommending electronic resources for the collection, meeting with vendors and consortia, maintaining existing subscriptions and renewals and keeping track of usage, access points, and statistics. I maintain a knowledge base of all electronic subscriptions, manage openURL and the proxy server. I design, maintain and update the library's web site and newsletter and I am involved in reference and instruction, collection development, and marketing.

Adjunct Faculty Librarian / Instructor, Manhattanville College, Purchase, NY.

**August 2007 – present**

I teach a one-credit, semester long required course for undergraduates called Foundations of Library Research. This course focuses on essential information literacy skills in relation to a specific research assignment. I use Blackboard and social networking tools (blogs, delicious, Facebook) to facilitate learning and communication.

Information Systems & Technology Librarian / Reference Coordinator, Levy Library, Mount Sinai School of Medicine, New York, NY.

**May 2000 – July 2005**

I managed the library's integrated library management system (SIRSI) and coordinated e-journal projects including implementing openURL and an e-journal management system. I maintained the library web site and provided all aspects of reference service including staffing the reference desk and providing email and phone reference. I also managed the library's collaborative online reference system (QuestionPoint) and coordinated chat reference training for librarians. I scheduled reference desk staffing and supervised and trained reference librarians. I taught a variety of classes for students, faculty, staff and alumni in library and technology related topics and collaborated on the design and implementation of online classes and assessment tools using WebCT.

Reference & Access Services Librarian. The University of Texas at Austin.

**June 1997 – April 2000**

In my tenure at the University of Texas at Austin, I worked at the main library (Perry Castañeda), the Life Sciences Library and the Undergraduate Library, focusing on reference and instruction at all libraries and in all subject areas. I also supervised the Access Services (circulation and reserves) Unit of a library, managed reference and reserves collections, and chaired a campus wide committee on user guides and handouts. I also taught library instruction classes as part of the campus information literacy program.

## Writing/Editing Positions

Moderator for the "Talking Tenure" section of LISjobs.com Message Boards.  
[[http://www.lisjobs.com/forum/yaf\\_forum.aspx](http://www.lisjobs.com/forum/yaf_forum.aspx)]  
**November 2007 – Present**

Co-Columnist for the "Career Q&A with the Library Career People" blog.  
[[http://www.lisjobs.com/CareerQA\\_blog](http://www.lisjobs.com/CareerQA_blog)]  
**November 2003 – Present**

Reviewer for Library Journal. [<http://www.libraryjournal.org>]  
**February 2006 – August 2008**

Reviewer for CHOICE Magazine. [<http://www.choicereviews.org>]  
**January 2002 – Present**

## Publications

Markgren, Susanne, Eastman, Carrie, and Leah Massar Bloom. (Nov. 2009) Librarian as Collaborator: Bringing E-Learning 2.0 into the Classroom by Way of the Library in *Handbook of Research on Practices and Outcomes in E-Learning: Issues and Trends*. Yang, Harrison and Steve Yuen, Eds. IGI Publishing.

Markgren, Susanne. (2007) Reaching Out to Gen Y: Adapting Library Roles and Policies to Meet the Information Needs of the Next Generation, in *Our New Public A Changing Clientele: Bewildering Issues or New Challenges for Managing Libraries?* Westport, CT: Libraries Unlimited.

Markgren, Susanne, Dickinson, Thad, Leonard, Anne, and Kim Vassiliadis. (2007) The Five-Year Itch: Are libraries losing their most valuable resources? *Library Administration & Management*. 21 (2), 70-76.

Markgren, Susanne and Allen, Tiffany. (2004) How do I get there from here? Changing jobs, changing roles, changing institutions. *College & Research Libraries News*, 65 (4), 653-656.

Markgren, Susanne. (2004) Lifelong learning in librarianship: classes and beyond. *Info Career Trends Newsletter*, May. [<http://www.lisjobs.com/newsletter/archives/may04smarkgren.htm>]

Markgren, Susanne, Ascher, Marie T., Crow, Suzanne J., and Lougee-Heimer, Haldor. (2004) Asked and answered - online: how two medical libraries are using OCLC's QuestionPoint to answer reference questions. *Medical Reference Services Quarterly*, 23(1),13-28.

Markgren, Susanne. (2003) Librarianship and parenthood: confessions of a new mother. *LIScareer*, Nov. [[http://www.liscareer.com/markgren\\_newparent.htm](http://www.liscareer.com/markgren_newparent.htm)]

## Presentations

Markgren, Susanne. Invited speaker for *Polishing your Portfolio: Preparing for the Job Market, Promotion and Tenure*, to be presented at the 2009 NYLA Annual Conference in Niagara Falls, October 16, 2009.

Markgren, S., Massar, L., Eastman, C. *Teaching Faculty and Staff How to be "Social": Reinventing the Drop-In Workshop*, presented at the 2009 SUNYLA Conference, June 19, 2009, at Onondaga Community College in Syracuse, NY.

Co-organizer and presenter for *Publish or Perish: Librarian Publishing - Past, Present and Future*, a session held at Long Island University, Brooklyn Campus, on December 12, 2008.



## Academic Service / Committees

### **Librarianship:**

Mentor in the ALA's NMRT (New Member's Round Table) Career Mentoring Program: 2008-2009 and 2007-2008.

Member of the Executive Board of the Association of College & Research Libraries / New York (ACRL/NY)  
[<http://www.acrlny.org>]

- Vice-President / President Elect - 2009

Member of the Symposium Planning Committee, ACRL/NY, and designer of the Symposium web site:  
[<http://www.acrlny.org/symp2008/>]

- Committee Chair - 2009

Member of METRO. Metropolitan New York Library Council. [<http://www.metro.org/>]

Member of SUNYLA. State University of New York Librarians Association. [<http://www.sunyla.org/>]

Member of LiSUG. State University of New York Librarians Library Software Users Group.

Member of WALDO. Westchester Academic Library Directors Association. Active member of the WALDO Databases committee. [<http://www.waldolib.org/>]

Member of American Library Association (ALA). [<http://www.ala.org/>]

Member of Association of College and Research Libraries (ACRL). [<http://www.acrl.org/>]

### **At Purchase College:**

Co-organizer and facilitator for the Student Library Advisory Committee (SLAC) (ongoing)

Chair of Library Web Site Committee (ongoing)

Member of Library Access Services Committee (ongoing)

Chair of two faculty search committees (2006)

Member of two faculty search committees (2008)

Chair and member of faculty review committees (2005, 2008)

Member of Strategic Planning Committee (2005 – 2007)